



8th Annual
CSO 360
GLOBAL CONGRESS



4 - 6 December | A.Roma Lifestyle Hotel | Rome | Italy

Security and Resilience Strategies: Protecting People, Profits, Property, Information, and Reputation

www.cso360congress.com



Welcome and many thanks to our wonderful 2024 Sponsors to date!

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Security and Resilience Strategies: Protecting People, Profits, Property, Information, and Reputation

Welcome to CSO 360 Global!

We are thrilled to announce the next 8th CSO 360 Global Congress, our flagship event for Directors of Corporate Security, Resilience, Investigations, Investogations, Financial Crime, Loss Prevention!

You are invited to join security leaders, practitioners, subject matter specialists and luminaries from around the world in the beautiful city of Rome on 4-6 December 2024. Created and hosted by Pulse Conferences, this 8th flagship edition promises to be a memorable feast for security hearts and minds!

Amidst fast-evolving threats across geopolitics, technology, business, and economics, our global community - known and new - will reunite to share trust-based tactics for securing international business and government sectors.

You will hear what plans Security Directors are making, what drives them and where their journeys are heading as they benchmark strategies, tactics and tools. Chief Security Officers will compare and share how they are leading teams and driving their businesses forward, and visions for the future during keynote lightning talks, case uses, panels, think tanks, fireside chats and in conversation.

During two and a half days of interactive programme, we will experience unrivalled learning and engagement. The journeys, predictions and stories will span diverse topics and breaking security news including geopolitics, supply chain security, response and recovery, K&R, insurance, human security, ROI, AI, cyber, culture, disinformation, climate risk and threat mitigation.

A dedicated evening schedule of networking receptions, dinners and cultural experiences is an integral part of the CSO 360 experience!

Our Goals

- Inspirate and Prepare - Connect and leave reinvigorated for positive action. Sit with peers who you know are largely facing a similar set of risks and opportunities as you.
- To Bridge Security Disciplines - Benchmarking and learning with security, risk, resilience, investigations, intelligence, cyber professionals.
- Future Facing - Prepare the international Chief Security Officer and directors of resilience, corporate security, investigations, intelligence through agendas that are forward-thinking, honest and geared towards learning from within as well as outside the security industry.
- Engage in a Collaborative and Trusted Community - meaningful interactions with security directors, investigators and intelligence leaders.

Key Themes for 2024

- Threat, risk and opportunity landscapes: stay on the pulse of security trends, patterns, geopolitical predictions and mitigations
- Evolution 360: Purpose and mission of security, resilience, intelligence, investigations leaders today and tomorrow
- Innovation in security and keeping pace with technologies: Deployments, risks, security scale-up opportunities
- Resilience 360: Holistic security, multi-disciplinary, cross-sector approach, buy/sell sides, Public-private

Reserve your spot today!

We look forward to welcoming you in Rome.

CSO 360 Team
Pulse Conferences

“I’ve heard many good things about CSO 360 over the years. Many CSOs I know have become CSO 360 groupies and talk about it in such fun terms. There has been some excellent content, and I’ve taken a lot of notes. And also there’s a nice social atmosphere as well. We’ve done some fun things in the evening. So it’s a nice mix of work and then a bit of downtime.”
Rachel Briggs OBE, Co-Founder and CEO of The Clarity Factory



Agenda at a Glance

All participants are invited to attend the networking events, an integral part of the CSO 360 experience.

WEDNESDAY 4 DECEMBER
13:00–23:00

CSO 360 Roundtable
Reception & Supper

THURSDAY 5 DECEMBER
08:00–22:30

CSO 360 Global Congress
Cultural Dinner

FRIDAY 6 DECEMBER
09:00–16:00

CSO 360 Global Congress
Afternoon Tea



The Programme

An educational interactive mix of curated session types steeped in peer to peer benchmarking!

Session Types

- **Case stories** – Practical details that stick (15–20 mins)
- **Spotlight Talks** – Short, impactful (5–10 mins)
- **Panels** – Global thought-leadership (25–30 mins)
- **Fireside Chats** – Interview style questions
- Table Think Tanks – Open table discussions
- **CSO 360 Roundtable** – CSO priorities are discussed and strategies are benchmarked
- **Evening Networking Schedule** – Included receptions, Cultural tour, dinners. Continue the conversation. These events are an integral part of the CSO 360 experience!

Who Participates?

Chief Security Officers, Directors Security, Resilience, Investigations, Intelligence, Financial Crime, Anti-Fraud, luminaries and subject matter experts

Why Attend CSO 360 Global Congress?

- Innovate your resilience strategy and security vision
- Leave inspired for action
- Engage with like-minded security leaders from around the world!
- Converge and scale security approaches
- Network with peers during the day conference, as well as in the evenings at dedicated cultural events
- Catch up with old friends and make new friends



Early Announced Speakers...

- Frank Gardner OBE, Security Correspondent, BBC (UK)
- Carolin Jameson, Head of Business Resilience, Siemens Healthineers (Germany)
- Charles Page, Director Global Safety and Security, The Palladium Group (UK)
- Chuck Randolph, Chief Security Officer, Ontic & Cybersecurity Sector Committee, U.S. Dept of State (U.S.)
- Claire Campbell, Chief Security Officer, Moneycorp (U.S.)
- Crawford Robinson, Group Head of Security & Investigations, British American Tobacco (UK)
- Gerald Ulmer, CEO, Creolytix (Germany)
- Jack Carraway, Field CISO, Dataminr (U.S.)
- James Mason, Enterprise Cyber Security, QinetiQ (UK)
- Justin Crump, CEO, Sibylline (UK)
- María Torres, Head of Customer Relations, Conducttr (Transmedia Storyteller Ltd)
- Maria Victoria Montalvo, Director of Security, World Food Programme (Italy)
- Mark Reading, Director (Sierra Leone)
- Mark Wolsey, Director Security, CRH plc (UK)
- Michael Bender, Intelligence Analyst, Macquarie (U.S.)
- Michal Cieslik, CSO, UITP Security Committee, Chair, Wiener Linien GmbH & Co KG (Austria)
- Ned Farmer, Head of Global Intelligence & Security Programs, Transocean (U.S.)
- Patrick Kane, Senior Director Global Security, Atlas Air (U.S.)
- Peter Drissell, Director Aviation Security, Civil Aviation Authority (UK)
- Robert Aldous, Chief Customer Officer, Solace Global (UK)
- Simon Scales, Conference Chair (UK)
- Sybil Kleinmichel, CISO, JP Morgan (Germany)
- William Jelf, Senior Director APAC, S&P Global (UAE)

and many more...



Wednesday 4 December

CSO 360 Roundtable

Welcome to the CSO 360 Roundtable – Rome 2024!
Where candid discussions take centre stage and priorities are driven by you the Participant.

Get ready for an unparalleled experience, as we dive headfirst into engaging conversations without the distractions of slides or formal presentations. This is a platform for dialogue, ensuring your voice is heard, and your shared insights hold immense value.

Hosted under The Chatham House Rule of non-attribution, we create a secure space where participants can freely share their perspectives, experiences, and expertise. What is said within the roundtable stays within the roundtable, fostering an environment of trust and openness.

At the CSO 360 Roundtable, we believe that the best discussions are those that arise from the collective wisdom of our diverse attendees. Prior to the event, we actively seek your input to shape the topics and prioritise the most critical issues you want to address. This way, every talking point is directly actionable, and you leave with a wealth of practical takeaways.

Join us at the CSO Roundtable and be a part of a dynamic, solution-oriented community that is redefining the way we exchange ideas and drive progress. Prepare to arrive, contribute, and immerse yourself in an authentic, knowledge-sharing experience that will leave a lasting impact on your strategic vision and decision-making.

The Roundtable Faculty

Experienced practitioners work together closely to oversee what is a natural conversation shaped by you, the participant!

13:00- Arrivals and Afternoon Tea
14:00

14:00- CSO 360 Roundtable – Kindly Sponsored by:
17:30

17:30 Welcome Reception – Kindly Sponsored by:
20:00

20:00- CSO 360 Supper – Kindly Sponsored by:
23:00



Thursday 5 December

CSO 360 Congress Day One

Agenda timings, topics and speaker invitations are currently in development and all input is most welcome. Our organic agendas are shaped by directors of security, resilience, investigations and intelligence.

To give you a sample, a few of the confirmed sessions for 2024 are included below. Please note that the order, dates and timings have not yet been added:

Security Landscape Updates

Frank Gardner OBE, Security Correspondent, BBC
Justin Crump, CEO, Sibylline

CASE STORY Humanitarian Risk Management

Maria Victoria Montalvo, Director of Security,
World Food Programme (Italy)

PANEL Geo-political Risks and Opportunities: Collaboration. Innovation. Resilience.

How can we collaborate and use science,
innovation and technology to help deliver a
safer, fairer, and more prosperous world? What
role will AI, post quantum play?

With: Robert Aldous, Chief Customer Officer,
Solace Global (Fmr Snr Director, Group Risk
Strategic Projects, Prudential)

CASE STORY Security Issues, Challenges and Procedures Within Public Transport

Michal Cieslik, CSO, UITP Security Committee,
Chair, Wiener Linien GmbH & Co KG (Austria)

FIRESIDE CHAT How do CSO's Envisage Using AI, Machine Learning & Data to Support Future Risk and Security Management?

With: Robert Aldous, Chief Customer Officer,
Solace Global (UK) and others.

CASE STORY Kidnap and Ransom

Charles Page, Director Global Safety and
Security, The Palladium Group (UK)

FIRESIDE CHAT – Red Teaming: Physical and Cyber Challenges

There exists an unacceptable level of
complacency with red teaming/physical pen
testing.

What are the current and emerging challenges?
How do we get around the lack of mandate in
testing?

Where are we on latest legislation such as
"Martyn's Law"

Insider threat trends, challenges, successes

With: Patrick Kane, Senior Director Global
Security, Atlas Air (U.S.); James Mason, Enterprise
Cyber Security, QinetiQ (UK)

Escalation Cycles and Updates – What's Next?

Ukraine–Russia

Israel–Middle East

South China Sea

FIRESIDE CHAT – Impacts of U.S. Election Results on Foreign Policy

With: Michael Bender, Intelligence Analyst,
Macquarie (U.S.) and others.

Friday 6 December

CSO 360 Congress Day Two

Agenda timings, topics and speaker invitations are currently in development.

Sponsorship Opportunities

Unrivalled Branding, Networking and 121 Meetings!

- 121 Meetings – Meet with Security Directors and senior resilience, investigations, intelligence practitioners who do the job day in, day out of securing their organisations
- Speaking – Tell your story through thought-leadership
- Branding – Join the campaign from sign-up to post-event
- Unrivalled networking with security leaders from around the world – Your team is invited to join all the evening receptions, dinners and cultural activities!

To find out more about how you can get participate as a provider or advisor please contact sponsorship@pulseconferences.com



Testimonials

"My first time at the CSO 360 Congress has been an absolute triumph. There's a huge cross-section of speakers and a genuinely international audience. Hence, you gain deep perspectives. Some good socialising also goes with it, where you can meet and build relationships without necessarily talking about business. The setting here in Berlin has been spectacular – not least at dinner in the German Parliament. If you are a CSO or a CISO, it's certainly worth attending – it's probably the most informative event of this type I've been to. If you are a consultant or someone who works with the C-suite, it's hugely important to be here because you're meeting the people who are often the gatekeepers who are often difficult to get to know and meet outside of these events!

CEO and Founder, Defuse

"This opened up many new horizons, thank you. Great meeting intellectual security business people!"

Deputy CSO, LC Waikiki – Türkiye

"As this was my first 360 event, I had no preconceptions. Therefore, I was more than pleasantly surprised as I experienced such a warm friendly, professional and fast-moving conference and networking event. I met so many old friends, new contacts, good people, possible suppliers, clients or contractors. A fabulous and valuable use of 3 days of my time!"

Head of Global Security, Brown Brothers Harriman

"I loved my first CSO 360. I followed the 2022 edition in Istanbul on LinkedIn and saw very positive comments from the community. The mixture is right. You've got security practitioners and outside providers. Sometimes, with Germans, we do get focused on facts and data. But having the British and international influences and a bit more light-hearted approach makes it a worthwhile conference. I lived in Berlin for nearly ten years and had never had the opportunity to eat in the Reichstag before – what a treat!"

Head of Business Resilience, Siemens Healthineers

"It is an absolute privilege to come here and speak at CSO 360. The audience's engagement level was very high. During the coffee break afterwards, I couldn't move because so many people wanted to learn more, which shows what the community is like. They're a great group from a diverse range of industries and companies. I'll be back next year."

CEO, The Association of Corporate Investigators

"This is my first time at CSO 360. I wanted to connect with other individuals passionate about improving the quality and efficiency of the products they're providing for their firms. I've had an absolutely amazing time and a long list of highlights. This includes connecting with other professionals looking at the same issues from various perspectives. The boat cruise and dinner at the Reichstag were also amazing. The networking here has been unique and incredibly valuable."

Director of Training, Emergent Risk International

"What a successful conference. It's been brilliant. The quality of the conversation and the delegates were amazing. The networking is unrivalled. The hospitality is superb. Thanks, Germany, for a wonderful event. It just gets better and better and better every year. And I cannot impress on people enough how you need to be at the next conference in 2024."

Chief Education & Development Officer – Association of Corporate Investigators (ACI)

"Wow! Great quality speakers. Exciting networking events!"

Head Forensic Services, KCB Group PLC – Kenya

"This conference is very different from any other one I've been to because it's bigger, there's more to do, a huge range of topics, and everyone's lovely. I had a great time in the evenings. As a vendor in the security recruitment space, we have had lots of people coming up to us. We're here, we're networking, getting to know people and telling people about our opportunities as well. I would definitely recommend CSO 360 to other people. I've learnt a lot over the past few days, spoken to interesting people and had a great time."

Recruitment Consultant, Enteles Search

"Excellent location, content and organisation. Very good environment for networking and the atmosphere was exceptional!"

Head of Security Services UK EMEA, Credit Suisse

"It's my first time at CSO 360, and I came because of the topics on the agenda and the people attending. There were exciting speakers at the conference, especially the keynotes on both days. I will make the time to attend next year to see even more fantastic people from all around the world, speak with other people, hear their concerns, and learn from them."

CSO, WML – The Netherlands

Our 2024 venue

A.ROMA LIFESTYLE HOTEL
VIA GIORGIO ZOECA
59 – 00164 ROME
ITALY

[BOOKING INFORMATION HERE](#)



Register online today

DELEGATE

Directors of Security and Senior Practitioners

EUR 800 + VAT

Available to book by in-house practitioners – i.e. persons who are doing the role of Chief Security Officer, Directors and Senior Managers of Corporate Security, Intelligence, Investigations, Risk, Resilience, Cyber, Travel Risk, Financial Crime and other in-house executives roles who are not providing services, products or advice directly or indirectly to the security community.

ADVISORY PASS

Providers & Consultants

GBP£2,000 + VAT

Limited places for advisories or consultants to experience the event first, meet clients and build your business network! Limited number available per event.

[Pulse Conferences reserves the right to approve the correct tier. Cancellation terms apply. Read more](#)

INCLUSIONS

- CSO 360 Roundtable (4 December 2024, PM)
- Welcome reception (4 December 2024, PM)
- CSO 360 Supper (4 December 2024, PM)
- 8th CSO 360 Congress (5-6 December 2024, all day)
- Lunches and daily refreshments (5-6 December 2024)
- Cultural visit and Dinner (5 December, PM)

Additionally:

- Access to discounted hotel rates, pending availability. Please note that guests are responsible for arranging and covering the costs of their own travel, accommodation, and other expenses
- Post-event link to presentation materials, output reports, and certificate
- Stay connected with peers and become a 'compeer' of the [Security 360 Circle](#), the go to international trusted community for Security Directors, CISOs, senior security practitioners, investigators, intelligence and technology luminaries and industry commentators to share insights and to benchmark tactics and strategies.

EXCLUSIONS

- Travel and all other costs associated with planning for / joining the event.

[Enquiries:](#)
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Pulse is the community based think tank and hub for professionals who deliver security, risk and governance across the globe. Our events, training and reports focus on cybersecurity, corporate security, resilience, investigations, privacy, risk, audit and compliance. We create opportunities for benchmarking, networking and collaboration to progress and inform business and government agendas. Connecting minds, securing and assuring the future. Working locally, thinking globally.

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